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Board of County Commissioners Agenda Request

Date of Meeting:

April 13, 2004

Date Submitted:

April 7, 2004

To:

Honorable Chairman and Members of the Board

From:

Parwez Alam, County Administrator

Lillian W. Bennett, Assistant to the County Administrator LWD

Subject:

Approval to Issue a Request for Proposal for County Cellular Phone

Services and Conceptual Approval of New County Cellular Phone Policy

Statement of Issue:

This agenda item seeks Board approval to issue a Request for Proposal (RFP) for County Cellular Phone Services (Attachment #1) and request conceptual approval of a new County Cellular Phone policy (Attachment #2).

Background:

On February 13, 1996, the Board adopted Policy No. 96-3.; Cellular Phones, Pagers; and 2-Way Radios. The policy established initial guidelines for the issuance and use of cellular phones (Attachment #3). Since 1996, employee use of cellular phones has increased in the County and has become an essential part of daily operations.

Currently, each department/division within the County selects a cell phone provider and negotiates a rate plan that best meets the department's needs. This has resulted in multiple cell phone providers with a number of varying rate plans with no coordinated or centralized effort for the provision of cell phone services. To address this issue, the County Administrator directed staff to a) review cell phone usage in the County, b) draft a new County Cell Phone policy and c) issue an RFP to select a primary cell phone provider for Leon County. Staff selected to conduct the review represented each major department within the County and included the following individuals: Lillian Bennett, County Administration; Andrea Simpson, Public Services; Leigh Root, Public Works; Keith Roberts, Management Services; Scott Ross, Growth and Environmental Management and Candice Wilson, Office of Management and Budget.

Analysis:

Cell Phone Usage

Information has been gathered and an analysis performed on County cell phone usage for the period from October 2002-September 2003 (Attachment #4). At the time of this review, there were approximately 140 County issued cell phones. With the addition of EMS, in January 2004, the County currently has a total of 164 cell phones. The EMS phones are not included in this analysis.

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The tables below provide an analysis and summary of County cell phone use for FY 2002/03:

Table #1
Cell Phone Providers/ # Phones

| # of County Cell Phones | # of Cell Phone Providers | Cell Phone Providers and # of Cell Phones for each |
|----------------------------------|---------------------------------|--|
| 140 | 5 | Cingular - (2) US Cellular - (39) Alltel - (74) Nextel - (24) Sprint PCS - (1) |

Table #2
Leon County Cell Phone Use Summary (Attachment #4)
FY2002/03 (Rounded)

| Monthly Basic Service Cost | ² Annual Total Cell Phone Cost | Annual Package Minutes | Annual Actual Minutes Used | Average Basic Service Cost Per Phone/Per Month | ² Average Total Cell Phone Cost Per Phone/Per month | Average Package Minutes Per Phone/Per month | Average Actual minutes used Per Phone/Per month |
|----------------------------|---|------------------------------|-------------------------------------|--|--|---|---|
| \$5,600 | \$80,000 | 860,000 | 540,000 | \$40 | \$48 | 512 min | 321 min |

Basic Service Cost does not include equipment, fees and other charges.

As shown in Tables #1 and #2, the County has 140 County issued cell phones from five (5) different cell phone providers. Approximately \$80,000 a year is expended for cell phone services. This equates to an average monthly cost of \$40 per phone for basic cell phone service and an average total cost of \$48 per month/per phone which includes the cost of equipment, fees and other charges.

The County is provided approximately 860,000 annual package minutes of talk time which allows for a monthly average of 512 minutes of talk time per phone. The monthly average for actual minutes used is 321 minutes per phone. County minutes used for cell phone talk time is approximately 63% of the total package minutes available. It is estimated that 37% of the allotted package minutes or 320,000 minutes/year are not being utilized under the current cell phone acquisition system. This factor could possibly result in significant savings to the County upon issuance of an RFP.

²Annual total cell phone cost includes equipment, fees and other charges.

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April 13, 2004

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Request for Proposal

In order to provide an opportunity for more efficient and cost effective cell phone use and to take advantage of any savings that may be available as a result of placing County issued cell phones under one cell phone provider, the staff review team has prepared an RFP for County Cellular Phone Services (Attachment #1).

The RFP requests cost proposals for basic service level and enhanced service level cell phone services. The Basic Service Level includes a digital cellular phone, desk top charger, battery, cigarette lighter adapter, etc and provides for standard features such as digital cellular service, caller ID, Call Waiting, Voice Mail, etc. The Enhanced Service Level includes all the requirements of the Basic Service Level and special features such as text messaging, numeric paging, and push-to-talk services. The RFP requests Technical Proposals regarding quality of service and coverage area, Cost Proposals based on flat rates per minute, tiered pricing service plans and shared pooled minutes and a Business Plan which outlines experience and customer services offered. The RFP also provides for the submission M/WBE and Local Preference information. Once the County Cell Phone Provider is selected, staff will develop a phase in plan for transfer of phones not currently under the selected provider.

New County Cellular Phone Policy

• County Issued Phones

To establish better monitoring and control of cellular phone use within the County and to centralize the administration of this function, staff has developed a new County Cellular Phone Policy (Attachment #2). The new policy outlines the authorization, issuance and use of cell phones in the County. The Purchasing Division will serve as the Contract Administrator for cellular phone services. The policy outlines procedures for use of County issued phones and requires that County officials and employees sign a Cellular Phone Use Agreement (Attachment #5). Although cell phones are primarily to be used for County business, the policy does allow for up to thirty (30) minutes of personal use per month. This provision is provided to accommodate employees with family emergencies and/or allow employee contact with family members if working after hours or away from the office.

• Cell Phone Allowance

Certain County Officials and Senior Level positions, as designated by the County Administrator, are required to have a cell phone in order to be contacted on an immediate basis. In order for these employees to avoid having both a County and personal cell phone, the proposed policy allows for those designated positions to receive an allowance of approximately \$40/monthly. The actual amount of the allowance will be determined based on the final selection of a cell phone provider. By taking the allowance as opposed to a County phone, an employee can not seek reimbursement from the County for any costs associated with County calls made on their personal phone. Designated County Officials and Senior Level positions that opt to participate in the Cell Phone Allowance Program will be required to sign a Cellular Phone Allowance Agreement (Attachment #6).

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Staff is requesting that the Board approve the issuance of the RFP for County Cellular Cell Phone Services and conceptually approve the new County Cellular Phone Policy: Authorization, Issuance and Use. The new Cell Phone Policy will be brought back to the Board for final approval upon award of the bid for Cellular Phone Services.

Options:

- 1. Approve the issuance of an RFP for County Cellular Phone Services
- 2. Conceptually approve the new County Policy on Cellular Phones: Authorization, Issuance and Use.
- 3. Do not approve the issuance an RFP for County Cellular Cell Phone Services and do not conceptually approve the new County Policy on Cellular Phones: Authorization, Issuance and Use.
- 4. Board Direction.

Recommendation:

Options #1 and #2.

Attachments:

- 1. Request for Proposal for County Cellular Phone Service
- 2. Draft Cellular Phone Policy
- 3. Cellular Phone Policy No. 96-3 Adopted February 13, 1996
- 4. Analysis and Summary of Leon County Cell Phone Use
- 5. County Issued Cell Phone Usage Agreement
- 6. Cellular Phone Allowance Agreement

PA/lwb

Attachment # 4
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REQUEST FOR PROPOSALS

for

CELLULAR PHONE SERVICE

Proposal Number BC-05-19-04-34

BOARD OF COUNTY COMMISSIONERS
LEON COUNTY, FLORIDA

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RFP Title: Request for Proposals for Cellular Phone Service

Proposal Number: BC-05-19-04-34

Opening Date: Wednesday, May 19, 2004 at 2:00 PM

I. INTRODUCTION

Leon County has issued this Request for Proposals (RFP) for the sole purpose of obtaining responsive proposals from responsible offerors for a contract to provide cellular telephone service and equipment for the various departments and divisions of county government.

The vendor will provide full time, daily service, support and maintenance of all County cellular telephones. This Request for Proposals (RFP) contemplates a contract in which Basic and Enhanced digital cellular services are offered. All existing cellular telephone services will be converted over to the new provider, as well as future purchases of new service and equipment. All current cellular phone numbers are to be maintained in the new service. It is the County's intent to award the service under this contract to one (1) vendor, but reserves the right to award to one or more vendors if it determines that it would be in the best interest of the County. The County reserves the right to increase or decrease quantities and add additional departments and divisions to the contract.

A significant, but not sole basis of award will be that the awarded firm will commit contractually to provide the specified package of services and equipment in accordance with the County's requirements. Any costs incurred by proposer in preparing or submitting offers are the proposer's sole responsibility. The County will not reimburse any proposer for any costs incurred prior to contract award

Background

There are approximately 150 cellular telephones in use by various County departments and divisions. Air time averages approximately 41,250 minutes per month (based on FY 2003 records), the majority of which is accumulated between 8:00am and 5:00pm; Monday through Friday. Attached to this REP is a chart showing the current number of users by department and division (the preferred method of grouping is by division for accounting purposes) and usage data.

Each division administers the ordering of cellular telephone equipment and service for its staff. When new equipment or service is requested, the division representative will fav (or e-mail) a work order to the contractor. The work order shall provide necessary service information required by the contractor including the name of the department or division requesting service and the account information to which the service and/or equipment is to be billed. The contractor then programs the cellular equipment and/or activates service then delivers the equipment to the requesting department or division as identified in the work order.

General Description of Required Performance Outcomes

As a minimum, the contractor must achieve and maintain the performance outcomes listed below.

- Provide digital cellular service within Leon County, Florida. Cellular service must be free of dead zones. All units must have the capability to automatically step down to analog service where digital is not available.
- 2. Provide cellular telephones and accessories that are warranted to be free of defects in design, parts, materials, and workmanship.
- 3. Provide detailed monthly billing in the format requested by the county.

Term of Contract:

Contract shall be for a two (2) year period, without provision for increases, commencing upon final execution of the contract. The County, at its sole discretion, reserves the right to extend the contract period for two (2) additional one (1) year terms, in the event the successful proposer agrees

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to hold or reduce the contract pricing. Said renewal(s) shall be confirmed in writing, between the parties. The County reserves the right to terminate the contract at any time, with 30 days prior written notice, if not satisfied with the quality of service provided or if the Proposer fails to fulfill any of the conditions of these "Specifications".

II. GENERAL INSTRUCTIONS:

A. The response to the proposal should be submitted in a sealed addressed envelope to:

Proposal Number: BC-05-19-04-34 Purchasing Division 2284 Miccosukee Road Tallahassee, FL 32308

- B. An ORIGINAL and five (5) copies of the Response must be furnished on or before the deadline. Responses will be retained as property of the County. The ORIGINAL of your reply must be clearly marked "Original" on its face and must contain an original, manual signature of an authorized representative of the responding firm or individual, all other copies may be photocopies.
- C. Any questions concerning the request for proposal process, required submittals, evaluation criteria, proposal schedule, and selection process should be directed <u>in writing</u> to Keith Roberts or Don Tobin at (850) 488-6949; FAX (850) 922-4084; or e-mail at <u>keith@mail.co.leon.fl.us</u> or <u>tobind@mail.co.leon.fl.us</u>.
- D. Special Accommodation: Any person requiring a special accommodation at a Pre-Bid Conference or Bid/RFP opening because of a disability should call the Division of Rurchasing at (850) 488-6949 at least rive (5) workdays prior to the Pre-Bid Conference or Bid/RFP opening. If you are hearing or speech impaired, please contact the Purchasing Division by calling the County Administrator's Office using the Florida Relay Service which can be reached at 1(800) 955-8771 (TDD).
- E. Proposers are expected to carefully examine the scope of services, and evaluation criteria and all general and special conditions of the request for proposals prior to submission. Each Vendor shall examine the RFP documents carefully; and, no later than seven (7) calendar days prior to the date for receipt of proposals, he shall make a written request to the County for interpretations or corrections of any ambiguity, inconsistency, or error which he may discover. All interpretations or corrections will be issued as addenda. The County will not be responsible for oral clarifications.

Only those communications which are in writing from the County may be considered as a duly authorized expression on the behalf of the Board. Also, only those communications from firms which are in writing and signed will be recognized by the Board as duly authorized expressions on behalf of proposers.

- F. Your response to the RFP must arrive at the above listed address no later than Wednesday, May 19, 2004 at 2:00 PM to be considered.
- G. Responses to the RFP received prior to the time of opening will be secured unopened. The Purchasing Agent, whose duty it is to open the responses, will decide when the specified time has arrived and no proposals received thereafter will be considered.
- H. The Purchasing Agent will not be responsible for the premature opening of a proposal not properly addressed and identified by Proposal number on the outside of the envelope/package.

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Proposal Number: BC-05-19-04-34

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It is the Proposers responsibility to assure that the proposal is delivered at the proper time and location. Responses received after the scheduled receipt time will be marked "TOO LATE' and may be returned unopened to the vendor.

- J. The County is not liable for any costs incurred by bidders prior to the issuance of an executed contract.
- K. Firms responding to this RFP must be available for interviews by County staff and/or the Board of County Commissioners.
- L. The contents of the proposal of the successful firm will become part of the contractual obligations.
- M. Proposal must be typed or printed in ink. All corrections made by the Proposer prior to the opening must be initialed and dated by the Proposer. No changes or corrections will be allowed after proposals are opened.
- N. If you are not submitting a proposal, please return the form attached at the end of the RFP, marked 'No Proposal'.
- O. The County reserves the right to reject any and/or all proposals, in whole or in part, when such rejection is in the best interest of the County. Further, the County reserves the right to withdraw this solicitation at any time prior to final award of contract.
- P. Cancellation: The contract may be terminated by the County without cause by giving a minimum of thirty (30) days written notice of intent to terminate. Contract prices must be maintained until the end of the thirty (30) day period. The County may terminate this agreement at any time as a result of the contractor's fallure to perform in accordance with these specifications and applicable contract. The County may retain/withhold payment for nonperformance if deemed appropriate to do so by the County.
- Q. Public Entity Crimes Statement. Respondents must complete and submit the enclosed Public Entity Crimes Statement. A person or affiliate who has been placed on the convicted vendor list following a conviction for a public entity crime may not submit a bid on a contract to provide any goods or services to a public entity, may not submit a bid on a contract with a public entity for the construction or repair of a public building or public work, may not submit bids on leases of real property to a public entity, may not be awarded or perform work as a contractor, subcontractor, or consultant under a contract with any public entity, and may not transact business with any public entity in excess of the threshold amount provided in Section 287.017, for CATEGORY TWO for a period of 36 months from the date of being placed on the convicted vendor list.
- R. Certification Regarding Debarment, Suspension, and Other Responsibility Matters: The prospective primary participant must certify to the best of its knowledge and belief, that it and its principals are not presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from covered transactions by any Federal department or agency and meet all other such responsibility matters as contained on the attached certification form.
- S. Licenses and Registrations: The contractor shall be responsible for obtaining and maintaining throughout the contract period his or her city or county occupational license and any licenses required pursuant to the laws of Leon County, the City of Tallahassee, or the State of Florida. Every vendor submitting a bid on this invitation for bids shall include a copy of the company's local business or occupational license(s) or a written statement on letterhead indicating the reason no license exists. Leon County, Florida-based businesses are required to purchase an Occupational License to conduct business within the County. Vendors residing or based in

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another state or municipality, but maintaining a physical business facility or representative in Leon County, may also be required to obtain such a license by their own local government entity or by Leon County. For information specific to Leon County occupational licenses please call (850) 488-4735.

If the contractor is operating under a fictitious name as defined in Section 865.09, Florida Statutes, proof of current registration with the Florida Secretary of State **shall be submitted** with the bid. A business formed by an attorney actively licensed to practice law in this state, by a person actively licensed by the Department of Business and Professional Regulation or the Department of Health for the purpose of practicing his or her licensed profession, or by any corporation, partnership, or other commercial entity that is actively organized or registered with the Department of State **shall submit** a copy of the current licensing from the appropriate agency and/or proof of current active status with the Division of Corporations of the State of Florida or such other state as applicable.

Failure to provide the above required documentation may result in the bid being determined as non-responsive.

T. Audits, Records, And Records Retention

The Contractor shall agree:

- To establish and maintain books, records, and documents (including electronic storage media) in accordance with generally accepted accounting procedures and practices, which sufficiently and properly reflect all revenues and expenditures of funds provided by the County under this contract.
- 2. To retain all client records, financial records, supporting documents, statistical records, and any other documents (including electronic storage media) pertinent to this contract for a period of five (5) years after termination of the contract, or if an audit has been initiated and audit findings have not been resolved at the end of five (5) years, the records shall be retained until resolution of the audit findings or any litigation which may be based on the terms of this contract.
- Upon completion or termination of the contract and at the request of the County, the Contractor will cooperate with the County to facilitate the duplication and transfer of any said records or documents during the required retention period as specified in paragraph 1 above.
- To assure that these records shall be subject at all reasonable times to inspection, review, or audit by Federal, state, or other personnel duly authorized by the County.
- 5. Persons duly authorized by the County and Federal auditors, pursuant to 45 CFR, Part 92.36(I)(10), shall have full access to and the right to examine any of provider's contract and related records and documents, regardless of the form in which kept, at all reasonable times for as long as records are retained.
- 6. To include these aforementioned audit and record keeping requirements in all approved subcontracts and assignments.

U. Monitoring

To permit persons duly authorized by the County to inspect any records, papers, documents, facilities, goods, and services of the provider which are relevant to this contract, and interview any clients and employees of the provider to assure the County of satisfactory performance of the terms and conditions of this contract.

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Following such evaluation, the County will deliver to the provider a written report of its findings and will include written recommendations with regard to the provider's performance of the terms and conditions of this contract. The provider will correct all noted deficiencies identified by the County within the specified period of time set forth in the recommendations. The provider's failure to correct noted deficiencies may, at the sole and exclusive discretion of the County, result in any one or any combination of the following: (1) the provider being deemed in breach or default of this contract; (2) the withholding of payments to the provider by the County; and (3) the termination of this contract for cause.

V. Local Preference in Purchasing and Contracting

- 1. In purchasing of, or letting of contracts for procurement of, personal property, materials, contractual services, and construction of improvements to real property or existing structures for which a request for proposals is developed with evaluation criteria, a local preference of not more than five percent (5%) of the total score shall be assigned for a local preference for local businesses. Vendors are directed to the evaluation criteria contained herein to be aware of any local preference points to be assigned for this request for proposals.
- 2. Local business definition. For purposes of this section, "local business" shall mean a business which:
 - a) Has had a fixed office or distribution point located in and having a street address
 within Leon County for at least six (6) months immediately prior to the issuance of
 the request for competitive bids or request for proposals by the County; and
 - b) Holds any pusiness license required by the County, and if applicable the City of Tallahassee, and
 - c) Employs at least one (1) full time employee, or two (2) part time employees whose primary residence is in Leon County, or, if the business has no employees, the business shall be at least fifty percent (50%) owned by one or more persons whose primary residence is in Leon County.
- 3. Certification. Any vendor claiming to be a local business as defined, shall so certify in writing to the Purchasing Division. The certification shall provide all necessary information to meet the requirements of above. The Local Vendor Certification Form is enclosed. The purchasing agent shall not be required to verify the accuracy of any such certifications, and shall have the sole discretion to determine if a vendor meets the definition of a "local business."

W. Addenda To Specifications

If any addenda are issued after the initial specifications are released, the County will post the addenda on the Leon County website at http://www.co.leon.fl.us/purchasing/. For those projects with separate plans, blueprints, or other materials that cannot be accessed through the internet, the Purchasing Division will make a good faith effort to ensure that all registered bidders (those vendors who have been registered as receiving a bid package) receive the documents. It is the responsibility of the vendor prior to submission of any proposal to check the above website or contact the Leon County Purchasing Division at (850) 488-6949 to verify any addenda issued. The receipt of all addenda must be acknowledged on the response sheet.

Attachment # 4

RFP Title: Request for Proposals for Cellular Phone Service

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III. SCOPE OF SERVICES:

- A. Vendor Services. In this section of your proposal provide a description of the proposed contract team and the role to be played by each member of the proposed team; describe the process for handling work orders submitted by Leon County. Can work order processing take place via the Internet? Explain how equipment will be delivered throughout the County. Include the number of working days for service activation and/or equipment delivery. Minimum requirements include:
 - 1. All phones, new and replacement, must be delivered to the requesting division office.
 - 2. All service calls must be handled through a local representative who will be responsible to pick up and handle any necessary service arrangements.
 - All cellular telephones turned in for service shall be temporarily replaced with a loaner cellular telephone at no additional cost.
 - 4. Demonstrate equipment and provide training in the use of the equipment after delivery of the purchase equipment.
- B. Equipment. All equipment offered whether for the Basic or Enhanced Service Levels, or as optional accessories, shall be new and of the manufacturer's standard line. In this section you will provide a description of the cellular telephone equipment and accessories being offered; describe how you will stay current with the industry and provide Leon County with state of the art equipment as it becomes available; discuss the warranties that come with the equipment; and indicate whether or not user manuals will be provided with equipment. Minimum requirements for basic cell phone include.
 - Basic Service Level: A minimum digital cellular phone to be provided, at no charge to the County for the initial award, under this contract shall have as a minimum the following features:
 - a. Low profile retractable antenna.
 - b. Desk top battery quick charge unit.
 - c. One (1) rechargeable battery.
 - d. Cigarette lighter adapter.
 - e. Continuous signal strength, battery level and volume indicators.
 - f. Access to 832 cellular channels.
 - g. Minimum two (2) hours continual talk-time with standard battery.
 - h. Minimum four (4) days of standby time with standard battery.
 - i. Ability to operate in digital and analog modes
 - j. Hands free capable (additional equipment necessary to be purchased as an option)
 - k. Large backlit screen
 - I. Ability to store at least 25 names and phone numbers

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- m. Call waiting
- n. Speed dial
- o. Ability to set different security levels
- 2. Enhanced Service Level. A minimum digital cellular phone to be provided, at no charge to the County for the initial award, under this contract shall have as a minimum the following features:
 - a. All requirements listed for the cellular phone at the Basic Service Level.
 - b. Ability to receive text messages
 - c. Ability to receive numeric pages
 - d. Ability to instantly contact one or multiple persons in a predefined call group via digital radio transmission from the cellular phone. This function is intended to replace two-way radio communication, and should therefore replicate that service.
 - e. The awarded vendor(s) shall be required to furnish software for text messaging on telephones and pagers to all County Departments at no cost to the County. In your response, include a description and/or literature of the text messaging options available.
- C. Cellular Phone Service. In this section of your proposal provide a description of the cellular telephone services being offered. Discuss your local calling area as well as your nationwide network. State whether or not you provide digital cellular service with the capability of automatically switching to analog service when digital is not available. Minimum requirements include:
 - Basic Service Level
 - a. Digital cellular service
 - b. Caller ID
 - c. Call Waiting
 - d. Voice mail
 - e. National long distance
 - f. Phone number portability
 - g. All cellular services must be assigned local telephone exchanges. Clearly state whether or not calls made from office telephones (not cellular telephones) in area code 850 will be a local or long distance call.
 - 2. Enhanced Service Level
 - a. All features of the Basic Service Level
 - b. Text messaging service
 - c. Numeric paging service

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d. "Push-to-talk" service - the ability to instantly contact one or multiple persons in a predefined call group via digital radio transmission from the cellular phone. This function is intended to replace two-way radio communication, and should therefore replicate that service.

e. The awarded vendor(s) shall be required to furnish software for text messaging on telephones and pagers to all County Departments at no cost to the County. In your response, include a description and/or literature of the text messaging options available.

D. Billing services

- Provide detailed monthly billing at no cost, for each cellular phone number by department or division, as the County directs.
- Detailed billing must include a breakdown of all fees, monthly or otherwise, by cellular
 phone number; including the cellular telephone number, department, user name, peak
 and off peak calls and minutes, incoming and outgoing calls and minutes and any
 discounts associated with that telephone. All outgoing calls must identify the phone
 number called, and include the date, time and minutes of the call.
- A monthly master billing list for all cellular telephone numbers shall be provided to County Administration showing total monthly air time and cost of service.

E. Emergency Services

The County requires a reliable and effective level of communications as an essential service during major emergencies. To ensure that this level of service is not jeopardized during an emergency, the Vendor shall, upon instructions of the Contract Administrator implement some form of line load control to provide the County's designated cellular telephones with priority access to the network during the emergency. The awarded vendor shall provide to the County three (3) Basic Service Level and three (3) Enhanced Service Level cellular phones for emergency events to be kept in the Purchasing Warehouse until required. These phones shall be furnished at no cost to the County except that these units may be billed at the standard contract rates only in those months that they are used in actual service.

- The Offeror shall, in their submission, identify their ability to provide this service and provide detailed information on how this requirement will be met.
- 2. The Offeror shall, in their submission, identify all other jurisdictions with legitimate emergency requirements that will receive greater or equal priority with Leon County.

IV. REQUIRED SUBMITTALS/FORM OF PROPOSAL:

To assure consistency, proposals must conform to the following format with each section appropriately labeled and numbered (e.g. A. Technical Proposal, items 1-9; B. Cost Proposal, items 1-5; C. Business Plan, items 1-2; D. Required Forms). Elaborate proposals in the form of brochures or other presentations beyond that necessary to present a complete and effective proposal are not desired.

A. Technical Proposal:

1-5. Proposer must provide documentation to support the requirements listed above in the Scope of Work, items A through E.

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6. As part of the technical proposal, vendor must evaluate the terms and conditions, and clearly define any exceptions in this section. If the vendor does not note any exceptions and is awarded the service, the County will consider any future discovery of an exception as a breach of contract.

7. Basic Services:

Clearly explain what services are included as part of the basic services offered. Clearly discriminate between services for digital and analog equipment and services.

8. Additional Services:

Clearly explain what additional services are offered at additional costs. Clearly discriminate between services for digital and analog equipment and services.

9. Coverage:

- a. Clearly describe and provide illustration of the area for which coverage is provided without additional charge, and where ROAM charges will begin.
- b. How long is the free area expected to remain free without changes.
- Provide propagation charts of areas of coverage for Leon County to allow detail evaluation of immediate area signal strength and coverage. Specifically identify dead spots in Leon County.
- d: Provide a general coverage map of Florida and explain how service is obtained if an area is not covered by the offering service provider.

B. Cost Proposal

- 1 Cost proposals are to divulge all fully anticipated costs.
- All prices must remain at the proposed or a reduced level for a minimum period of two

 (2) years. Provider must notify the County of any proposed price changes, in writing, a minimum of 120 days prior to the expiration of the then current term, for review and either approval or rejection by the County.
- 3. Offeror shall provide a fixed pricing for Equipment Costs, Accessories, Optional Costs for Additional Features, Service Fees and Installation Fees for Vehicle Phones. Any fixed pricing under the agreement may be reduced by the vendor as competitive market conditions change, but must not increase over the term.
- 4. Leon County would prefer to have air time costs presented in several ways for the two service levels Basic and Enhanced. The County will utilize whichever option or combination thereof that it determines to be the most cost effective and that best meets the needs of the County. Offeror may propose other options that it feels would be beneficial to the County. The County will not be charged for activation or monthly access fees. Each type of cost proposed shall clearly state how many minutes of peak and off-peak air time minutes are included in the service level; how additional air time is to be handled and at what costs; what charges will be incurred for roaming; and if there is any difference between services for digital and analog equipment. All rates should be on a monthly basis.
 - a. A flat rate per minute

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|-------------|-------|
| Page 15 | of 38 |

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- b. Tiered pricing service plans (monthly fee with set number of available minutes)
- c. Pooled minutes to be shared by designated number of phones
- 5. Additional Services:
 - a. What are the costs of additional services?
 - b. Clearly discriminate between services for digital and analog equipment?

C. Business Plan:

Provide the following information:

- 1. Detailed plan for cut over from current service providers.
- Corporate Experience and Capacity. Offeror must be a recognized firm, having conducted business as such for at least five (5) years. The selected firm must be staffed with knowledgeable and experienced personnel in the requirements of cellular equipment and services.
 - General provide information that documents your firm's qualifications to produce the required outcomes, including its ability, capacity, skill, and financial strength.
 Demonstrate the experience of the organization in conducting efforts of the nature and scope required by this Request for Proposal
 - References provide a listing of no less than three (3) accounts similar in size to Leon County. The list must include the name and address of the business, phone number, the primary contact person, and the number of cell phone subscribers within the account.
 - Customer Services provide any additional information on your customer services available or to be provided that exceed the minimum requirements stated in item 1 of the Scope of Work.
 - d. Will you offer the same phone service and pricing plans to County employees on a personal basis. If yes, please detail.

D. Required Forms/Licenses

Throughout this RFP there are sections explaining the requirement of forms and licenses to be submitted as a part of your proposal. Please complete and/or provide these in this section. The following checklist is provided as a courtesy and may not be inclusive of all items required within this RFP.

| Completed RFP Cover Sheet with Manual Signature |
|---|
| Applicable Licenses/Registrations |
| Minority Business Enterprise Statement |
| Equal Opportunity/Affirmative Action Statement |
| Completed Public Entity Crimes Statement |
| Insurance Certification Form |
| Certification Regarding Debarment, Suspension, And Other Responsibility |
| Matters |

V. SELECTION PROCESS

Attachment# 4

RFP Title: Request for Proposals for Cellular Phone Service

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- A. The County Administrator shall appoint an Evaluation Committee composed of three to five members who will review all proposals received on time, and select one or more firms for interview based on the responses of each proposer. All meetings of Evaluation Committees subsequent to the opening of the solicitation shall be public meetings. Notice of all meetings shall be posted in the Purchasing Division Offices no less than 72 hours (excluding weekends and holidays) and all respondents to the solicitation shall be notified by facsimile or telephone.
- B. The Evaluation Committee will recommend to the Board of County Commissioners (BCC), in order of preference (ranking), up to three (3) firms deemed to be most highly qualified to perform the requested services.
- C. The (BCC) will negotiate with the most qualified firm (first ranked firm) for the proposed services at compensation which the BCC determines is fair, competitive, and reasonable for said services.
- D. Should the BCC be unable to negotiate a satisfactory contract with the firm considered to be fair, competitive and reasonable, negotiations with that firm shall be formally terminated. The County shall then undertake negotiations with the second most qualified firm. Failing accord with the second most qualified firm the Board shall terminate negotiations. The BCC representative shall then undertake negotiations with the third most qualified firm.
- E. Should the County be unable to negotiate a satisfactory contract with any of the selected firms, the Board representative shall select additional firms to continue negotiations.

F. Evaluation Criteria: Proposals will be evaluated and ranked on the basis of the following considerations:



VI. INDEMNIFICATIONS:

The Contractor agrees to indemnify and hold harmiess the County from all claims, damages, liabilities, or suits of any nature whatsoever arising out of, because of, or due to the breach of this agreement by the Contractor, its delegates, agents or employees, or due to any act or occurrence of omission or commission of the Contractor, including but not limited to costs and a reasonable attorney's fee. The County may, at its sole option, defend itself or allow the Contractor to provide the defense. The Contractor acknowledges that ten dollars (\$10.00) of the amount paid to the Contractor is sufficient consideration for the Contractor's indemnification of the County.

The Firm shall be liable to the County for any reasonable costs incurred by it to correct, modify, or redesign any portion of the project previously reviewed by the Firm that is found to be defective or not in accordance with the Contract Document and provisions of this agreement as a result of negligent act, error or omission on the part of the Firm, its agents, servants, or employees. The Firm shall be given a reasonable opportunity to correct any deficiencies.

VII. MINORITY/WOMEN BUSINESS ENTERPRISE AND EQUAL OPPORTUNITY POLICIES

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| Page | _ of <u>38</u> |

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A. Minority/Women Business Enterprise Requirements

Firms responding to this RFP are hereby made aware of the County's goals for M/WBE utilization. Respondents should contact Agatha Muse-Salters, Leon County M/WBE Director, at phone (850) 488-7509; fax (850) 487-0928 for additional information.

As a part of the selection process for this project, the ranking procedure will provide a maximum of ten (10) percent of the total score where M/WBE's are used as follows:

| M/WBE Pa | articipation Level | <u>Points</u> |
|----------|--|---------------|
| | The respondent is certified as a Minority/Woman Business Firm with Leon County, as defined in the County's M/WBE policy. | 10 |
| | The respondent is a joint venture of two or more firms/individuals with a minimum participation in the joint venture of at least 20% by certified minority/women business firms/individuals. | 8 |
| · | The respondent has certified that a minimum of 15.5% of the ultimate fee will be subcontracted to certified M/WBE Firm(s), and has identified in the proposal the M/WBE Firm(s) that it | |
| | intends to use. | 6 |

B. Equal Opportunity/Affirmative Action Requirements

The contractors and all subcontractors shall agree to a commitment to the principles and practices of equal opportunity in employment and to comply with the letter and spirit of federal, state, and local laws and regulations prohibiting discrimination based on race, color, religion, national region, sex, age, handicap, marital status, and political affiliation or belief.

For federally funded projects, in addition to the above, the contractor shall agree to comply with Executive Order 11246, as amended, and to comply with specific affirmative action obligations contained therein.

In addition to completing the Equal Opportunity Statement, the Respondent shall include a copy of any affirmative action or equal opportunity policies in effect at the time of submission.

VIII. INSURANCE

Contractors' attention is directed to the insurance requirements below. Contractors should confer with their respective insurance carriers or brokers to determine in advance of bid submission the availability of insurance certificates and endorsements as prescribed and provided herein. If an apparent low bidder fails to comply strictly with the insurance requirements, that bidder may be disqualified from award of the contract.

Contractor shall procure and maintain for the duration of the contract insurance against claims for injuries to persons or damages to property which may arise from or in connection with the performance of the work hereunder by the Contractor, his agents, representatives, employees or subcontractors. The cost of such insurance shall be included in the Contractor's bid.

- 1. Minimum Limits of Insurance. Contractor shall maintain limits no less than:
 - General Liability: \$1,000,000 combined single limit per occurrence for bodily injury, personal injury and property damage. If Commercial General Liability Insurance or other form with a general aggregate limit is used, either the general aggregate limit shall

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apply separately to this project/location or the general aggregate limit shall be twice the required occurrence limit.

- b. Automobile Liability: \$1,000,000 combined single limit per accident for bodily injury and property damage. (Non-owned, Hired Car).
- c. Workers' Compensation and Employers Liability: Insurance covering all employees meeting Statutory Limits in compliance with the applicable state and federal laws and Employer's Liability with a limit of \$500,000 per accident, \$500,000 disease policy limit, \$500,000 disease each employee. Waiver of Subrogation in lieu of Additional Insured is required.
- d. Contractor shall carry professional liability insurance of the types necessary to protect the Firm from any professional liability arising under this agreement with a minimum \$1,000,000 liability limit. The deductible shall not exceed \$25,000 and, if greater than \$1,000, must be guaranteed by Contractor for the difference between the deductible and \$1,000. Insurance is to be placed with insurers with a Best's rating of no less than A:VII. The professional liability insurance coverage for the services provided under this agreement shall be maintained in force from the date of the contract until a date at least one (1) year following the actual completion of the provision of any services under the terms of this agreement.

2. Deductibles and Self-Insured Retentions

Any deductibles or self-insured retentions must be declared to and approved by the County. At the option of the County, either: the insurer shall reduce or eliminate such deductibles or self-insured retentions as respects the County, its officers, officials, employees and volunteers; of the Contractor shall procure a bond guaranteeing payment of losses and related investigations, claim administration and defense expenses.

- 3. Other Insurance Provisions The policies are to contain or be endorsed to contain, the following provisions:
 - General Liability and Automobile Liability Coverages (County is to be named as Additional Insured).
 - 1. The County, its officers, officials, employees and volunteers are to be covered as insureds as respects; liability arising out of activities performed by or on behalf of the Contractor, including the insured's general supervision of the Contractor; products and completed operations of the Contractor; premises owned, occupied or used by the Contractor; or automobiles owned, leased, hired or borrowed by the Contractor. The coverage shall contain no special limitations on the scope of protections afforded the County, its officers, officials, employees or volunteers.
 - 2. The Contractor's insurance coverage shall be primary insurance as respects the County, it officers, officials, employees and volunteers. Any insurance of self-insurance maintained by the County, its officers, officials, employees or volunteers shall be excess of the Contractor's insurance and shall not contribute with it.
 - Any failure to comply with reporting provisions of the policies shall not affect coverage provided to the county, its officers, officials, employees or volunteers.
 - The Contractor's insurance shall apply separately to each insured against whom
 claims is made or suit is brought, except with respect to the limits of the insurer's
 liability.

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b. All Coverages

Each insurance policy required by this clause shall be endorsed to state that coverage shall not be suspended, voided, canceled by either party, reduced in coverage or in limits except after thirty (30) days' prior written notice by certified mail, return receipt requested, has been given to the County.

- Acceptability of Insurers. Insurance is to be placed with insurers with a Best's rating of no less than A:VII.
- 5. Verification of Coverage. Contractor shall furnish the County with certificates of insurance and with original endorsements effecting coverage required by this clause. The certificates and endorsements for each insurance policy are to be signed by a person authorized by that insurer to bind coverage on its behalf. All certificates and endorsements are to be received and approved by the County before work commences. The County reserves the right to require complete, certified copies of all required insurance policies at any time. Certificates of Insurance acceptable to the County shall be filed with the County prior to the commencement of the work. These policies described above, and any certificates shall specifically name the County as an additional Insured and shall contain a provision that coverage afforded under the policies will not be canceled until at least thirty (30) days prior to written notice has been given to the County.

Cancellation clauses for each policy should read as follows: Should any of the above described policies be canceled before the expiration date thereof, the issuing company will mail thirty (30) days written notice to the Certificate Holder named herein.

6. Subcontractors. Contractors shall include all subcontractors as insureds under its policies or shall furnish separate certificates and endorsements for each subcontractors shall be subject to all of the requirements stated herein.

IX. ETHICAL BUSINESS PRACTICES

- A. <u>Gratuities.</u> It shall be unethical for any person to offer, give, or agree to give any County employee, or for any County employee to solicit, demand, accept, or agree to accept from another person, a gratuity or an offer of employment in connection with any decision, approval, disapproval, recommendation, or preparation of any part of a program requirement or a purchase request, influencing the content of any specification or procurement standard, rendering of advice, investigation, auditing, or performing in any other advisory capacity in any proceeding or application, request for ruling, determination, claim or controversy, or other particular matter, subcontract, or to any solicitation or proposal therefor.
- B. <u>Kickbacks</u>. It shall be unethical for any payment, gratuity, or offer of employment to be made by or on behalf of a subcontractor under a contract to the prime contractor or higher tier subcontractor or any person associated therewith, as an inducement for the award of a subcontract or order.
- C. The Board reserves the right to deny award or immediately suspend any contract resulting from this proposal pending final determination of charges of unethical business practices. At its sole discretion, the Board may deny award or cancel the contract if it determines that unethical business practices were involved.

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RFP Title: Request for Proposals for Cellular Phone Service

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PROPOSAL RESPONSE COVER SHEET

This page is to be completed and included as the cover sheet for your response to the Request for Proposals.

The Board of County Commissioners, Leon County, reserves the right to accept or reject any and/or all bids in the best interest of Leon County.

Keith M. Roberts, Purchasing Director

Jane G. Sauls, Chairman Leon County Board of County Commissioners

This bid response is submitted by the below named firm/individual by the undersigned authorized representative.

| | | (Firm Name) | | | | |
|-----------------------------|---------------------|--|--|--|--|--|
| BY | (Aut | horized Representative) | | | | |
| | (Pr | inted or Typed Name) | | | | |
| ADDRESS | | | | | | |
| | | | | | | |
| CITY STATE ZID | | | | | | |
| CITY STATE ZIP TELEPHONE | | The state of the s | | | | |
| FAX | | | | | | |
| | | | | | | |
| ADDENDA ACKNOWLEDGMENT | (S: (IF APPLICABLE) | | | | | |
| Addendum #1 dated | Initials | | | | | |
| Addendum #2 dated | Initials | | | | | |
| Addendum #3 dated | Initials | • | | | | |

| Attachi | ment#_ | 4 |
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| Page_ | 21 | of <u>38</u> |

RFP Title: Request for Proposals for Cellular Phone Service Proposal Number: BC-05-19-04-34 Opening Date: Wednesday, May 19, 2004 at 2:00 PM

STATEMENT OF NO BID

| 55 | not offer this | service | • | | |
|--|-------------------------------------|------------|------------------|----------------|---------------------|
| Oùr so | hedule would | not permit | us to perform | • | |
| Unable | to meet spec | ifications | | | |
| Others | (Please Expla | ain) | | | - |
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| erstand that if the | no hid letter i | s not exec | uted and retur | rned our name | a may be deleted fr |
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RFP Title: Request for Proposals for Cellular Phone Service

Proposal Number: BC-05-19-04-34

Opening Date: Wednesday, May 19, 2004 at 2:00 PM

SWORN STATEMENT UNDER SECTION 287.133(3)(a), FLORIDA STATUTES, ON PUBLIC ENTITY CRIMES

THIS FORM MUST BE SIGNED AND SWORN TO IN THE PRESENCE OF A NOTARY PUBLIC OR OTHER OFFICIAL AUTHORIZED TO ADMINISTER OATHS.

| This | sworn statement is submitted to <u>Leon County Board of County Commissioners</u> |
|--|---|
| by_ | |
| | [print individual's name and title] |
| for_ | |
| | [print name of entity submitting sworn statement] |
| who | se business address is: |
| and | (if applicable) its Federal Employer Identification Number (FEIN) is |
| (If th | ne entity has no FEIN, include the Social Security Number of the individual signing this sworn |
| stat | ement:). |
| mea tran state be p Unit mate I une mea guilt infor noto | derstand that a "public entity crime" as defined in Paragraph 287.133(1)(g), Florida Statutes, and a violation of any state or federal law by a person with respect to and directly related to the saction of business with any public entity or with an agency or political subdivision of any other corollary public entity or an agency or political subdivision of any other state or of the United States; including, but not limited to, any bid or contract for goods or services provided to any public entity or an agency or political subdivision of any other state or of the end States and involving antitrustic fraud, theft, bribery, collusions racketeering conspiracy, or enal misrepresentation. Derstand that convicted or "conviction" as defined in Paragraph 287.133(1)(b). Florida Statute and a finding of guilt or a conviction of a public entity crime; with or without an adjudication of any federal or state trial court of record relating to charges brought by indictment or mation after July 1, 1989, as a result of a jury verdict, non-jury trial, or entry of a plea of guilty contendere. |
| a. b. | derstand that an "affiliate" as defined in Paragraph 287.133(1)(a), Florida Statutes, means: A predecessor or successor of a person convicted of a public entity crime: or An entity under the control of any natural person who is active in the management of the enti and who has been convicted of a public entity crime. The term "affiliate" includes those officers, directors, executives, partners, shareholders, employees, members, and agents who are active in the management of an affiliate. The ownership by one person of shares constituting a controlling interest in another person, or a pooling of equipment or income among persons when not for fair market value under an arm's length agreement, shall be a prima facie case that one person controls another person. A person who knowingly enters into a joint venture with a person who has been convicted of a public entity crime in Florida during the preceding 36 months shall be considered an affiliate. |
| Lune | derstand that a "person" as defined in Paragraph 287.133(1)(e), Florida Statutes, means any |

business with a public entity. The term "person" includes those officers, directors, executives,

natural person or entity organized under the laws of any state or of the United States with the legal power to enter into a binding contract and which bids or applies to bid on contracts for the provision of goods or services let by a public entity, or which otherwise transacts or applies to transact

| | northore eb | arabaldere employees memb | ers, and agents who are active in management of an |
|-------|------------------|--|--|
| | entity. | lateriolders, employees, memb | ers, and agents who are delive in management of an |
| | eriuty. | | \ |
| 6. | Based on in | nformation and belief, the state | ment which I have marked below is true in relation to the |
| | | | dicate which statement applies.] |
| | • | | • • • |
| | | Neither the entity submitting the | his sworn statement, nor any of its officers, directors, |
| | | | Iders, employees, members, or agents who are active in |
| | | management of the entity, not | r any affiliate of the entity has been charged with and |
| | | convicted of a public entity cri | me subsequent to July 1, 1989. |
| | | | |
| | | | m statement, or one or more of its officers, directors, |
| | | | lders, employees, members, or agents who are active in |
| | | | an affiliate of the entity has been charged with and |
| | | convicted of a public entity cri | me subsequent to July 1, 1989. |
| | | | A service of the affine of the service of the servi |
| | | | rn statement, or one or more of its officers, directors, |
| | | | olders, employees, members, or agents who are active in |
| | , | | an affiliate of the entity has been charged with and |
| | | | me subsequent to July 1, 1989. However there has been |
| | | | ore a hearing a Hearing Officer of the State of Florida, |
| | | | arings and the Final Order entered by the Hearing Officer the public interest to place the entity submitting this sworn |
| | | | endor list, [Attach a copy of the final order.] |
| | | statement on the convicted ve | endor list. [Attach a copy of the linar order.] |
| LUNI | DERSTAND | THAT THE SUBMISSION OF | THIS FORM TO THE CONTRACTING OFFICER FOR |
| | | | RAPH 1 (ONE) ABOVE IS FOR THAT PUBLIC ENTITY |
| ONL | Y AND THA | T THIS FORM IS VALID THRO | OUGH DECEMBER 31 OF THE CALENDAR YEAR IN |
| | | | HAT I AM REQUIRED TO INFORM THE PUBLIC ENTITY |
| | | | EXCESS OF THE THRESHOLD AMOUNT PROVIDED |
| IN SI | ECTION 287 | 017 FLORIDA STATUTES FO | OR CATEGORY TWO OF ANY CHANGE IN THE |
| | | ONTAINED IN THIS FORM. | |
| | | | |
| | Proc. | | Section 1997 |
| | 27.00 27.67.0 | in the state of th | (signature) |
| | | | |
| Swor | n to and sub | scribed before me this | day of, 20 |
| Dore | onally known | OR Produc | ed identification |
| 1 613 | oriany Known | OKT TOOLO | (Type of identification) |
| | | | |
| | | | NOTARY PUBLIC |
| | | | NOTALL FUBLIC |
| | | | Notary Public - State of |
| | | | My commission expires: |
| | | | my commission expired. |
| | | | |
| | | | Printed, typed, or stamped commissioned name of notary public |

Form PUR 7068 (Rev 06/11/92)

Attachment#_____ MINORITY/WOMEN BUSINESS ENTERPRISE PARTICIPATION PLAN of

| | ation Levels | | | | <u>Points</u> |
|--|---|----------------------|---|---------------------------|--------------------------|
| | | | ority/Woman Busines: County's M/WBE polic | | 10 |
| | The respondent is a with a minimum part certified minority/wor | icipation in the | two or more firms/indi joint venture of at leas irms/individuals. | viduals t 20% by | 8 |
| | ultimate fee will be s and has identified in | ubcontracted to | minimum of 15.5% of certified M/WBE Firm e M/WBE Firm(s) that | n(s), | |
| | intends to use. | | | | 6 |
| merican (H), e <u>rtification v</u> | s by using the correspondative American (N) a with your proposal. s, and Phone | nd Non Minorit | y Female (F). You mu il sheets as necessary | <u>rst submit proof (</u> | of |
| umo, Addres | is, and thone | <u>iviateriais/S</u> | <u>lei vices</u> | <u>Amount</u> | <u>Grou</u> |
| <u>.</u> | | | | | |
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| otal Project B | M/WBE Participation: | | \$ | | |
| otal Project B | M/WBE Participation: ase Bid: pation as % of Total Ba | ese Bid: | \$ | 6 | |
| otal Project B /WBE Partici he vendor ac oplicable, ver | ase Bid: | County M/WBE | \$ | ons specified for th | iis RFP. If amounts a |

| Attachment#_ | 4 |
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Proposal Number: BC-05-19-04-34

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EQUAL OPPORTUNITY/AFFIRMATIVE ACTION STATEMENT

- The contractors and all subcontractors hereby agree to a commitment to the principles and practices
 of equal opportunity in employment and to comply with the letter and spirit of federal, state, and local
 laws and regulations prohibiting discrimination based on race, color, religion, national region, sex,
 age, handicap, marital status, and political affiliation or belief.
- 2. The contractor agrees to comply with Executive Order 11246, as amended, and to comply with specific affirmative action obligations contained therein.

| Signed: Title: | _ | | |
|-------------------|----|------|------|
| Firm: | | | |
| Address | s: | | |
| | | | |

RFP Title: Request for Proposals for Cellular Phone Service

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INSURANCE CERTIFICATION FORM

To indicate that Bidder/Respondent understands and is able to comply with the required insurance, as stated in the bid/RFP document, Bidder/Respondent shall submit this insurances sign-off form, signed by the company Risk Manager or authorized manager with risk authority.

| Α. | Is/are the insurer(s) to be used for all required insurance (except Workers' Compensation) listed by Best with a rating of no less than A:VII? | | | | |
|----|--|--|--|--|--|
| | □ YES □ NO | | | | |
| | Commercial General Liability: | Indicate Best Rating: Indicate Best Financial Classification: | | | |
| | Business Auto: | Indicate Best Rating: Indicate Best Financial Classification: | | | |
| | Professional Liability: | Indicate Best Rating: Indicate Best Financial Classification: | | | |
| 1. | Is the insurer to be used for than A:VII? YES INO Indicate Best Financial Class If answer is NO, provide na | ssification: | | | |
| | | | | | |
| 2. | Is the Respondent able to o | obtain insurance in the following limits (next page) for this professional | | | |
| | □ YES □ NO | | | | |
| | | orida admitted insurers unless otherwise accepted by Leon County. ings of no less than A:VII unless otherwise accepted by Leon County. | | | |

Required Coverage and Limits

The required types and limits of coverage for this bid/request for proposals are contained within the solicitation package. Be sure to carefully review and ascertain that bidder/proposer either has coverage or will place coverage at these or higher levels.

| · | Attachment#_ |
|---|---|
| RFP Title: Request for Proposals for Cellular Phone Service Proposal Number: BC-05-19-04-34 Opening Date: Wednesday, May 19, 2004 at 2:00 PM | Page <u>2-7</u> |
| Required Policy Endorsements and Documentation | |
| Certificate of Insurance will be provided evidencing placement of each ins requirements of the contract. | urance policy responding to |
| Deductibles and Self-Insured Retentions | |
| Any deductibles or self-insured retentions must be declared to and approve of the County, either: the insurer shall reduce or eliminate such deductible respects the County, its officers, officials, employees and volunteers; or the bond guaranteeing payment of losses and related investigations, claim ac expenses. | es or self-insured retentions as ne Contractor shall procure a |
| Endorsements to insurance policies will be provided as follows: | |
| Additional insured (Leon County, Florida, its Officers, employees and General Liability & Automobile Liability | volunteers) - |
| Primary and not contributing coverage- General Liability & Automobile Liability | |
| Waiver of Subrogation (Leon County, Florida, its officers, employees Liability, Automobile Liability, Workers' Compensation and Employer | and volunteers)- General s Liability |
| Thirty days advance written notice of cancellation to County - General Automobile Liability, Worker's Compensation & Employer's Liability. Professional Liability Policy Declaration sheet as well as claims procedure be provided. Please mark the appropriate box | |
| Coverage is in place Coverage will be placed, without except | ion 🗆 |
| The undersigned declares under penalty of perjury that all of the above in correct. | nsurer information is true and |
| Name Signature | |
| Date Title(Company Risk Manager or | Manager with Risk Authority) |

| Attach | ment#_ | | 4 | |
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CERTIFICATION REGARDING DEBARMENT, SUSPENSION, And OTHER RESPONSIBILITY MATTERS PRIMARY COVERED TRANSACTIONS

- 1. The prospective primary participant certifies to the best of its knowledge and belief, that it and its principals:
 - a) Are not presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from covered transactions by any Federal department or agency;
 - b) Have not within a three-year period preceding this been convicted of or had a civil judgement rendered against them for commission of fraud or a criminal offense in connection with obtaining, attempting to obtain, or performing a public (Federal, State or local) transaction or contract under a public transaction; violation of Federal or State antitrust statues or commission of embezzlement, theft, forgery, bribery, falsification or destruction of records, making false statements, or receiving stolen property;
 - Are not presently indicted for or otherwise criminally or civilly charged by a governmental entity (Federal, State or local) with commission of any of these offenses enumerated in paragraph (1)(b) of this certification; and
 - d) Have not within a three-year period preceding this application/proposal had one or more public transactions (Federal, State or local) terminated for cause or default.
- 2. Where the prospective primary participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.
- 3. No subcontract will be issued for this project to any party which is debarred or suspended from eligibility to receive federally funded contracts.

| Signature | | | |
|-----------------|-------------|-------------|--|
| | · | | |
| Title | | | |
| Contractor/Firm | | | |
| Address | | | |

LOCAL VENDOR CERTIFICATION

| Attachment#_ | 4 | |
|--------------|------------------|--|
| Page 29 | _ of <u> 38</u> | |

The undersigned, as a duly authorized representative of the vendor listed herein, certifies to the best of his/her knowledge and belief, that the vendor meets the definition of a "Local Business." For purposes of this section, "local business" shall mean a business which:

- a) Has had a fixed office or distribution point located in and having a street address within Leon County for at least six (6) months immediately prior to the issuance of the request for competitive bids or request for proposals by the County; and
- b) Holds any business license required by the County, and, if applicable, the City of Tallahassee (please attach copies); and
- c) Employs at least one (1) full time employee, or two (2) part time employees whose primary residence is in Leon County, or, if the business has no employees, the business shall be at least fifty percent (50%) owned by one or more persons whose primary residence is in Leon County.

Please complete the following in support of the self-certification and submit copies of your County and City business licenses. Failure to provide the information requested will result in denial of certification as a local business.

| <u>licenses. Failure t</u> | o provide the inform | ation requested | will result in denial | of certification a | is a local business. |
|---|--|--------------------|-----------------------|-----------------------|--|
| Business Name: | | | | | Phone: |
| Current Local Ad | dress: | | | . 1 | Fax: |
| If the above addr | ess has been for les | s than six mont | hs, please provide | the prior addres | s. |
| Length of time at | this address | | | | |
| Number of Emplo | oyees and hours wo | rked per week b | y each: | | |
| | ess of Owner(s) who he business. Attach | | | total own at leas | st Percentage of Ownership |
| 1. | | | | | |
| 2. | | | | | |
| Signature | of Authorized Repre | esentative | | Date | |
| STATE OF | | | | | |
| The foregoing inst | rument was acknow | ledged before r | ne this | day of | , 20 |
| (Name of office | cer or agent, title of office: | roragent) | (N | lame of corporation | acknowledging) e/she is personally known to |
| or has produced _ | | (type of identific | | _as identificatio | n. |
| | | | <u> </u> | Signature of N | lotary |
| Return Complete supporting docu | | | Pı | rint, Type or Stamp l | Name of Notary |
| Leon County Pur 2284 Miccosukee Tallahassee, Flor | | | | Title or Ra | nk |
| i ellallapsyy, f'llif | IVA JEJUU | | | Serial Numbe | er, If Any |

| Attachment#_ | 4 |
|------------------|---------------|
| Page _ <u>30</u> | _of <u>38</u> |

Board of County Commissioners Leon County, Florida Policy No. 04-

Title: Cellular Phones: Authorization; Issuance; and Usage

Date Adopted: Effective Date: Reference: N/A

Policy Superseded: 96-3 – Cellular Phones; Pagers and 2-Way Radios

It shall be the policy of the Board of County Commissioners of Leon County, Florida, that: Policy No. 96-3, adopted by the Board of County Commissioners on February 13, 1996 is hereby repealed and superseded and a new policy is adopted in its place to the

A. Authorization and Issuance:

- 1. Cellular phones, owned, or leased, by the County, or cellular phone allowances may only be issued to the following County personnel.
 - a. County officials or employees who lob responsibilities require the use of such technology for the efficient provision of County services, or for the safety of employees in the provision of County services.
 - b. County officials or employees whose job requirements include emergency response or on-call duties;
 - c. other personnel as approved by the County Administrator.
- 2. All purchases of such technology shall be approved, in advance, by the receiving department and/or division director.

B. County Issued Cellular Phones:

1. Usage

- a. All County officials or personnel shall be required to sign a "Usage Agreement" with the County which shall denote the receipt of the technology and understanding of the usage guidelines.
- b. The Purchasing Division will serve as Contract Administrator for the County Cellular Phone Program and administer cell phone provider contracts and employee "Usage Agreements'.
- c. All County Officials or employees shall use this technology primarily for County related business. However, if such employee makes or receives a personal call on a County issued cellular phone, then that employee is required to pay for all calls above 30 minutes per month to the County. Employees in such circumstances are required to assist the cellular phone representative for their Department/Division in differentiating between business-related and personal calls, and to remit the full amount owed for personal calls in excess of 30 minutes within 30 days of first notification. Reimbursements shall be made at the pooled package rate per minute. A copy of the invoice highlighting personal calls indicating a total for each month and a check payable to Leon County Board of County Commissioners shall be submitted to the respective department for all personal calls exceeding 30 minutes per month. The actual cost of all personal long distance calls shall be reimbursed to Leon County regardless of the number of personal minutes allowed each month.

| Attachment#_ | _ 4 |
|--------------|--------|
| Page 31 | _of 38 |

Board of County Commissioners Leon County, Florida Policy No. 04-

- d. County Reserves the right to monitor and audit the use of all County issued cellular phones.
- e. Reasonable precautions should be made to prevent theft and vandalism.
- f. Cellular phones should not be used when a less costly alternative is safe, convenient, and readily available.
- g. All expenses for the use of such technology by the County for County related use shall be paid from the operating budget of the receiving department or division.

2. Monitoring and Control:

- a. By reviewing monthly schedules of cell phone activity immediate supervisors and department/division heads should monitor the use to insure they are being used appropriately.
- b. Each user shall review monthly service billings to determine and remit, as appropriate, a payment at the pooled package rate per minute per call that is of a non-county related purpose.
- c. Inappropriate use of cell phones shall be reported to respective department head and dealt with according to Leon County Personnel Rollicies and Procedures.
- d. The Purchasing Division will provide an annual report of cell phone activity which includes cost, minutes used, and other pertinent information to assist in the monitoring and control of cell phone usage within the County.

3. County Officials, Employees and/or Department/Division Responsibilities:

- a. Those County Officials and employees who are issued a cellular telephone shall be responsible for the operation, condition and security of that telephone while it is in their possession. The County Official or employee shall take all necessary precautions to ensure that the telephone is not subjected to conditions that would adversely affect the telephone or for which it was not designed.
- b. Each department shall be responsible for maintaining an inventory tracking mechanism for each cell phone purchased by their department.
- A master inventory of all cellular phones will be maintained by the Purchasing Division. The information for the master inventory will be furnished by the respective departments to the Eurchasing Division.
- d. Each department shall be responsible for maintaining sign out sheets for temporary reassignments of equipment. This should be tracked at the division and/or department level.
- e. Upon termination of employment or upon the termination of tenure in office with Leon County, it shall be the responsibility of the County Official or employee to whom a cellular phone is assigned to return said phone to their supervisor or to the County Administrator prior to their last date of employment or service in office. Failure to do so may result in the cost of the phone being withheld from the said County Officials and employee's final paycheck until such time as said cellular phone is returned to Leon County.

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Page 32 of 38

Board of County Commissioners Leon County, Florida Policy No. 04-

C. <u>Cellular Phone Allowance:</u>

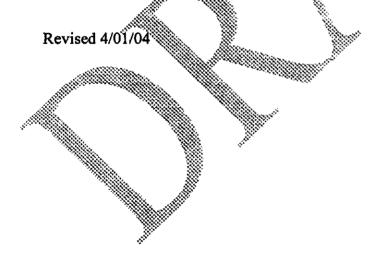
1. As an alternative to using a County-issued cellular phone, authorized County Officials and Board employees, as determined by the County Administrator, may receive a monthly allowance on their non-county owned or leased cellular phone if it is appropriately used for County related business. If a County Official or employee is approved for this option, the County Official or employee must provide the County their cell phone number to be used for County business and sign a Cellular Phone Allowance Agreement. The County will not be responsible for the loss of admage to, employee-owned cellular phones. The County Administrator reserves the right to discontinue the cell phone allowance of any previously authorized employee.

2. Authorization

Those individuals who are authorized by the County Administrator to participate in the County's Cell Phone Allowance Program include: County Commissioners, Commission Aides, Group Directors, Assistant To Group Directors, appropriate Division Directors and others as determined by the County Administrator Special exceptions will be approved by the County Administrator or his designee.

3. Rate

The cellular phone allowance rate will be established by the County Administrator, and may be based upon comparable industry standards for cell phone service or on the standard basic service level rates and minutes provided for County issued phones from an approved County Cell Phone Provider.



Board of County Commissioners Leon County, Florida

Policy No. 96-3

Title:

Cellular Phones; Pagers; and 2-Way Radios

Date Adopted:

2/13/96

Effective Date:

2/14/96

Reference: Policy Superseded:

N/A N/A

It shall be the policy of the Board of County Commissioners that:

Issuance

Cellular phones, pagers and 2-way radios, owned and/or leased by the County, will be 1. issued only to the following County personnel:

- officials or employees whose job responsibilities require the use of such technology a. for the efficient provision of County services, or for the safety of employees in the provision of county services;
- officials or employees whose job requirements include emergency response or onb. call duties;
- County Commissioners; c.
- other personnel as approved by the County Administrator. d.
- 2. All purchases of such technology must be approved by the receiving department director and the County Administrator.
- The Management Information Systems Division (MIS) shall be required to review and 3. sign-off on all requests for such technology to ensure compatibility with existing systems, and to ensure that the County is receiving the best possible price for purchase and usage charges for such technology. Where possible, MIS shall standardize such technology purchase, repair, and usage contracts with private vendors or service providers.

<u>Use</u>

- 4. All County officials or personnel shall be required to sign a "Usage Agreement" with the County which shall denote the receipt of the technology and an understanding of the usage guidelines.
- 5. It shall be the responsibility of the MIS Division to develop and maintain usage contracts and guidelines.
- 6. All County personnel shall use this technology for County business, except when the personal use of this technology cannot be avoided. All expenses associated with any personal use of this technology shall be reimbursed to the County.
- 7. All expenses for the use of such technology by the County for County business shall be paid from the operating budget of the receiving department or division.

Cell Phone Summary FEBRAURY 2004

LEON COUNTY

| CORPAGNATION CONTRACTOR CONTRACTO | 1 1 | | \$5.400 | ΑN | \$600 | n/a | \$6,000 1 | : | ∀ N | \$200 | r/a | A/A | \$1,800 | n/a | n/a | \$2,000 | | r/a | \$4 00 | n/a | 25 00 1 |
|--|--|---------------------|------------------|------------|-----------------------------|--------------|--|--------------|----------------|--------------------------|-------------------|----------------|---------------------------|---------------------------|---------------|-------------------------------|--------------------------|------------|-------------------------------|------------------------------|-----------------------------------|
| 100 m 200 m | | | Yes - 36 phones | Ϋ́N | Yes - 3 phones 4/23/2004 | n/a | 39 phones | | N/A | Yes - 1 phone Sept 05 | n/a | N/A | Yes 9 phones 3/19/2004 | Yes (4) phones July 04 | n/a | Yes - 14 phones | | Ŋa | Yes - 2 Phones 6/04 & 9/04 | n/a | Yes - 2 phones |
| A RATE | | | 9611 | 2394 | 1,426 | 20 | 13,450 | | 2,233 | 34 | 963 | 4,131 | ,,, | | 3,286 | | | 378 | 1,112 | 432 | |
| SANDER THE STATE OF THE STATE O | | | 115,335 | 28.727 | 17,115 | 220 | 161,397 | | 26,797 | 403 | 11,558 | 49,571 | 25,786 | 14,845 | 39,436 | 168,396 | | 4,532 | 13.346 | 5.180 | 23,058 |
| Marie Paris Marie Ma Ma Ma Ma Ma Ma Ma Ma Ma Ma Ma Ma Ma | | | 186 000 | 39,000 | 15,600 | 360 | 240,960 | | 67,200 | 8,400 | 18,000 | 000'09 | 54,000 | 33.000 | 71.711 | 312,311 | | 009'6 | 30.000 | 3,600 | 43,200 |
| 200 | | | 15 500 | 3.250 | 1,300 | 30 | 20,080 | | 5,600 | 200 | 1,500 | 5,000 | 4 500 | 2.750 | 5.976 | 26,026 | | | 2.500 | SE. | 3,600 |
| American Parameters (Gran American Property) | | | \$14 808 | \$4 589 | \$4.371 | \$247 | \$24,015 | | \$3,479 | \$497 | \$2 291 | \$7.696 | \$5.346 | 21 647 | \$2.545 | \$23,501 | ! | \$2.765 | £2 053 | 7803 | \$6,681 |
| to the second se | | | \$1 23 4 | \$744 | \$102 | \$51 | \$1,731 | | \$228 | 178 | \$195 | \$466 | \$4.14 | 6170 | \$212 | \$1,726 | | \$203 | 000 | 450 | \$481 |
| | | | (38) IS Callular | (8) Alltel | (3) US Cellular | (2) Cingular | (2) - Cingular (39) US Cellular (8) - Alitel | | (7) Alitei | (1) allie! | (6) Alltol | (11) Navial | (0) klowtol | (S) Model | (4) MEANE | (23)- Alitel (24) - Nextel | \$ 1 1 1 | (5) Alitel | - mag () | (C) dillies | (13) - Alitel (1) - Sprint PCS |
| を 0 2 配 2 2 | | | × | 3 « | 3 | 2 | 49 | | ^ | | - 4 | 7 | | 6 | 4 0 | g 74 | | Œ | , i | 0 | 2 7 |
| | A company of the comp | Management Services | Y. | Facilities | Probation | Purchasing | Sub-total | Public Works | Animal Control | Float Management | Mondailed Mariago | Sucheror C | ctsolk Mosts | DISTANDING | Parks and New | Sub-total | Public Services | ihrav. | | ntergovernmental Alialis/OMD | Sub-total |

Cell Phone Summary FEBRAURY 2004

LEON COUNTY

| | | | thems, who | STANTE STEP STATE OF THE STATE | STATE OF THE PARTY | ANTES PARTES BLOCK | There's | Spatial Menter Menter | (4) (4) (4) (4) (4) (4) (4) (4) (4) (4) | FAC Confidence Southwate Accente (P |
|----------------------------|------|--|------------|--|--|--------------------------|---------|-----------------------------|---|--|
| Growth Management | , | | | | | | 90000 | | | |
| Development Review | a 60 | (3) Alltel | \$226 | \$10,113 | 2,750 | 33,000 | 832 | 69 | r/a | n/a |
| *Environmental | 14 | (14) Alltei | \$489 | \$8,038 | 5,500 | 000'99 | 58,249 | 4,854 | n/a | n/a |
| *Support Services | 7 | (4) Alltei | \$55 | \$5,115 | 0 | 0 | 19,062 | 1,589 | n/a | o/a |
| Sub-total | ಜ | (30) - Alitel | \$1,631 | \$25,892 | 22,000 | 264,000 | 187,279 | 15,607 | n/a | n/a |
| *Shared Minutes | | | | | | — i | | | 1 1 1 | |
| Total Cell Phone Activity | 140 | (2) Cingular (39) US Cellular (74) Attel (24) Nextel (1) Sprint PCS | \$5.58 | 990°09\$ | 71,706 | 860,471 | 540,130 | 45,011 | Yes -55 phones | \$8,400 |
| *EMS Division (Based on | 77 | (24) Alitei | 710 | N/A | 20,530 | | N/A | N/A | то-то | NIA |
| Total Phones Including EMS | 29 | (2) Cingular (39) US Cellular (98) Alitel (24) Nextel (1) Sprint PCS | | | | | | | | |

Attachment # 4
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Leon County Board of County Commissioners

COUNTY ISSUED CELLULAR TELEPHONES USAGE AGREEMENT CERTIFICATION

POLICIES/RESPONSIBILITIES

COUNTY OFFICIAL/EMPLOYEE CERTIFICATION

I hereby certify by my signature that I have been provided a copy of the County policy for Cellular Phones; that I have read and understand the requirements contained therein; and that I agree to adhere to comply with the requirements of the policy as now written or amended in the future.

| • | | MIII. | |
|-------------------------------|---------------|---------|--|
| Name of Authorized User: | | | |
| Signature of Authorized User | | Date: | |
| Name of Division | | | |
| Cellular Phone: Mfr | Model_ | <u></u> | |
| Serial # | Cellular Phon | e# | |
| | | | |
| Approved By: | | | |
| Division Director's Signature | · | Date: | |
| Group Director's Signature | | Date: | |
| | • | | |

Please submit completed agreement to the Purchasing Division.

Revised 4/01/04

| Attachment#_ | 4 |
|--------------|-------|
| Page 37 | of 38 |

Leon County Board of County Commissioners Cellular Phone Allowance Agreement

| Name: | |
|---------------------------|--|
| Title: | Cell # |
| Department: | Service Provider |
| hereinafter re | ent is entered into between Leon County Board of County Commissioners, eferred to as the "County" and, hereinafter referred to as on the day of |
| | the County desires to provide the tools to help contact County Officials and then they are needed; and |
| WHEREAS, provide an al | County Officials and employees have indicated a desire for the County to lowance for the use of their non-county issued phone for County business; |
| NOW, THEF requirements | REFORE, in consideration of the terms conditions, and performance contained berein, the parties hereto agree as follows: |
| A. THE C 1. | OUNTY OFFICIAL OR EMPLOYEE SHALL: Provide the County their cell phone number and allow it to be published and used for county business. |
| 2. | Agree to assume full responsibility for any and all cost associated with cellular phone service, including county related matters. |
| 4. | Pay for any installation charges and any equipment needed, which will remain the property of the employee. Notify in writing the appropriate division director if at anytime the employee |
| 5. | disconnects their personal cellular phone service for any reason or for any length of time. Not hold the County responsible for the loss of, or damage to, an |
| 0. | omployee owned cellular phone |

B. THE COUNTY SHALL:

6.

- 1. Authorize the County Official or employee to receive an allowance.
- Provide an allowance to said County official or employee at a rate to be determined by the County Administrator in accordance with County Policy.

Fully indemnify, release and hold harmless the County for any monetary

cost or claims of any nature arising out of this cellular phone agreement.

| Attachment#_ | 4 |
|--------------|---------------|
| Page 38 | _of <u>38</u> |

| \sim | TERM: | |
|--------|----------|--|
| La. | I EKIVI. | |

1. The term of Agreement shall begin on ______, 20___ and shall automatically renew annually unless terminated according to the provisions herein.

D. TERMINATION:

- 1. Termination of Convenience. Upon mutual agreement, either party may terminate the Agreement immediately with written notice to the other party.
- 2. Termination for Cause. If the party fails to perform in the manner called for in this Agreement, or if the fails to participate actively with the County or does not maintain an acceptable performance evaluation, the County may terminate this agreement.
- 3. Termination of employment with Leon County of the party terminates his/her employment with Leon County all allowance costs cease.

I hereby certify by my signature that I have been provided a copy of the County policy for Cellular Phones; that I have read and understand the requirements contained therein; and that I agree to adhere to comply with the requirements of County policy and this agreement as now written or amended in the future.

| Employee Signature | | Date: |
|-----------------------|---|----------|
| | | |
| Accessed Box | | . |
| Approved By: | | |
| Division Supervisor: | | Date: |
| Group Director: | | Date: |
| County Administrator: | | Date: |
| | * | |
| | | |
| | | |

Please submit completed agreement to the Purchasing and Human Resources Division.

Revised 4/01/04